

South East Coast Ambulance Service

NHS Foundation Trust

40/42 Friars Walk Lewes East Sussex BN7 2XW

foi@secamb.nhs.uk

1st November 2016

Email:

Dear

I am writing in response to your further enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/10/05.

You requested the following information:

1) How many call outs have you received between and including 2010 to 2015 and for 2016, up-to September 30th that were marked as the nationally classified 'Red 1' or 'Red 2'.

2) For each year mentioned above: How many Red 1 patients were reached within 8 Minutes?

3) For each year mentioned above: How many Red 2 patients were reached within 8 Minutes?

This information can be located on the NHS England website on the following link:

https://www.england.nhs.uk/statistics/statistical-work-areas/ambulance-quality-indicators/

Please click on Ambulance Systems Indicators Time Series to August 2016 for comparison to other Ambulance Trusts. Click on the drop down menu where it states England and click on the relevant ambulance service. I am attaching the information for South East Coast Ambulance Service NHS Foundation Trust.

The requested information for September 2016 has not yet been published on the NHS England website, however it is available and is shown in the table below:

Number of Category A (Red 1) calls resulting in an emergency response arriving at the scene of the	
incident within 8 minutes	782
Number of Category A (Red 1) calls resulting in an emergency response arriving at the scene of the	
incident	1249



Number of Category A (Red 2) calls resulting in an emergency response arriving at the scene of the	
incident within 8 minutes	12675
Number of Category A (Red 2) calls resulting in an emergency response arriving at the scene of the	
incident	24006

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAmb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust 40-42 Friars Walk Lewes East Sussex BN7 2XW Email: <u>complaints@secamb.nhs.uk</u>

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator South East Coast Ambulance Service NHS Foundation Trust